

HEWLETT-PACKARD COMPANY
Intellectual Property Administration
P.O. Box 272400
Fort Collins, Colorado 80527-2400



PATENT APPLICATION

ATTORNEY DOCKET NO. 100110217-1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Christopher FARNES et al.

Confirmation No.: 7287

Application No.: 10/043,756

Examiner: Peter H. Choi

Filing Date: January 9, 2002

Group Art Unit: 3623

Title: METHOD AND SYSTEM FOR IMPLEMENTING TOTAL CUSTOMER EXPERIENCE ACTION PLANNING

Mail Stop RCE
Commissioner For Patents
PO Box 1450
Alexandria, VA 22313-1450

REQUEST FOR CONTINUED EXAMINATION (RCE) 37 CFR 1.114

Subsection (b) of 35 U.S.C. 132, effective on May 29, 2000, provides for continued examination of a utility or plant application filed on or after June 8, 1995.

See The American Inventors Protection Act of 1999 (AIPA).

This is a Request for Continued Examination (RCE) under CFR 1.114 of the above-identified application.

NOTE: 37 CFR 1.114 is effective on May 20, 2000. If the above- application was filed prior to May 29, 2000, applicant may wish to consider filing a continued prosecution application (CPA) under CFR 1.53(d) (PTO/SB/29) instead of a RCE to be eligible for the patent term adjustment provisions of the AIPA. See Changes to Application Examination and Provisional Application Practice, Interim Rule, 65 Fed. Reg. 14865 (Mar. 20, 2000), 1233 off. Gaz. Pat. Office

Submission under 37 CFR 1.114

Previously submitted

- Consider the amendment(s)/reply under 37 CFR 1.116 previously filed on _____.
(Any unentered amendment(s) referred to above will be entered).
- Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____.
- Other _____

Enclosed

- Amendment/Reply
- Affidavit(s)/Declaration(s)
- Information Disclosure Statement (IDS)
- Other _____

09/04/2007 HMARZI1 00000011 082025 10043756

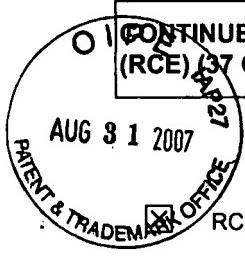
Miscellaneous

01 FC:1801

790.00 DA

Suspension of action is requested under 37 CFR 1.103(c) for a period of _____ months.
The fee for this Suspension is (37 CFR 1.17(i)) \$130.00

Other _____



O CONTINUED EXAMINATION TRANSMITTAL
(RCE) (37 CFR 1.114) (continued)

PATENT APPLICATION

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AUG 31 2007

RCE filing fee \$790.00

A Petition for Extension of Time

1st Month
\$120

2nd Month
\$450

3rd Month
\$1020

4th Month
\$1590

Please charge to Deposit Account 08-2025 the sum of \$ 790. At any time during the pendency of this application, please charge any fees required or credit any over payment to Deposit Account 08-2025 pursuant to 37 CFR 1.25. Additionally please charge any fees to Deposit Account 08-2025 under 37 CFR 1.16 through 1.21 inclusive, and any other sections in Title 37 of the Code of Federal Regulations that may regulate fees.

A duplicate copy of this transmittal letter is enclosed.

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to:
Commissioner for Patents, Alexandria, VA 22313-1450

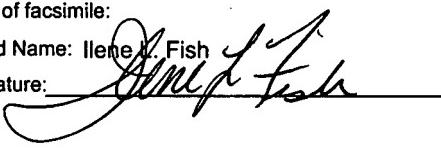
Date of Deposit: 08/28/2007

OR

I hereby certify that this paper is being transmitted to the Patent and Trademark Office facsimile number (571) 273-8300.

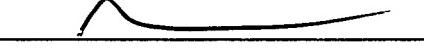
Date of facsimile:

Typed Name: Ilene L. Fish

Signature: 

Respectfully submitted,
Christopher FARNES et al.

By


John P. Wagner, Jr.

Attorney/Agent for Applicant(s)

Reg No. : 35,398

Date : 08/28/2007

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